



For the account holder(s) to complete and sign

This form authorises the fund administrator to direct debit an amount from the financial institution account you nominate below **only** for your employees' superannuation contributions, for a particular pay period and amount, in accordance with your payment instructions.

Plan details (Plan and payment details are available from your plan's authorised officer)

| | |
|----------------------|--------------------------------------|
| <input type="text"/> | <input type="text"/> |
| Plan name | Plan reference |
| <input type="text"/> | <input type="text"/> |
| Payment group name | Starting date of direct debit system |

I/We request that you, until further notice, debit my/our account detailed below, the amount The National Mutual Life Association of Australasia Limited (User ID 109) will debit or charge me, through the direct debit system.

I/We understand and acknowledge that:

- 1 The financial institution may in its absolute discretion determine the order of priority of payment by it of any monies pursuant to this Authority or any authority or mandate.
- 2 The financial institution may in its absolute discretion at any time by notice in writing to me/us terminate this Authority as to future debits.
- 3 The User may, by prior arrangement and advice to me/us, vary the amount or frequency of future debits.

Customer details

Mr Mrs Miss Ms Other please specify

| | |
|------------------------|----------------------|
| <input type="text"/> | <input type="text"/> |
| Surname (please print) | Given name(s) |
| <input type="text"/> | <input type="text"/> |
| Street number and name | Town/Suburb |
| <input type="text"/> | <input type="text"/> |
| State | Postcode |

Financial institution and account details

| | |
|-------------------------------|----------------------|
| <input type="text"/> | <input type="text"/> |
| Financial institution name | Branch name |
| <input type="text"/> | <input type="text"/> |
| Branch street number and name | Town/Suburb |
| <input type="text"/> | <input type="text"/> |
| State | Postcode |
| <input type="text"/> | |
| Account name | |
| <input type="text"/> | <input type="text"/> |
| BSB number | Account number |

| | | |
|-------------------------------------|----------------------|----------------------|
| <input checked="" type="checkbox"/> | <input type="text"/> | <input type="text"/> |
| Signature of account holder(s) | | Date |
| <input checked="" type="checkbox"/> | <input type="text"/> | <input type="text"/> |
| Signature of account holder(s) | | Date |

Please turn over

Direct debit information

- This form authorises the fund administrator to direct debit an amount from the financial institution account you nominate below.
- Direct debiting is not available on the full range of accounts, or may not be offered by some financial institutions. Please contact your financial institution if you are not sure.
- The financial institution may charge a small fee for the direct debit arrangement (currently \$0.07 per transaction). This will be reflected in your financial institution's account statements.

Direct debit procedure

Super Online

We will directly debit your bank account, when AXA receives your contribution advice via Super Online, for the payment amount and period as advised in your contribution advice and credit this amount to your plan.

If the direct debit fails because:

- there are insufficient funds in the nominated account, or
- the nominated account is closed

then AXA or your financial adviser will contact you to discuss the matter. Please ensure that your nominated bank account details are correct and there are sufficient funds in your account.

Automatic direct debit

We will directly debit your account for your payment amount at your selected frequency and credit it to your plan.

If the direct debit fails because:

- there are insufficient funds in the nominated account, or
- the nominated account is closed

and your plan is on monthly direct debit, we will directly debit two months' contributions in the next lodgement. If this is successful your plan will be up to date and lodgements will continue. If the double lodgement is not successful we will not attempt to lodge again and your plan will be sent a contribution advice directly.

If your direct debit fails and your plan is on a quarterly frequency, we will directly debit the contributions in the next lodgement. If this is successful your plan will be up to date and lodgements will continue. If the second lodgement is not successful we will not attempt to lodge again and your plan will be sent a contribution advice directly.

Direct debit on request

We will directly debit your bank account, when AXA receives your contribution advice for the payment amount and period as advised in your contribution advice and credit this amount to your plan.

If the direct debit fails because:

- there are insufficient funds in the nominated account, or
- the nominated account is closed

then AXA or your financial adviser will contact you to discuss the matter. Please ensure that your nominated bank account details are correct and there are sufficient funds in your account.

Please keep a copy of this form for your records