

Online access to your superannuation membership details



The AXA Client Online website puts your superannuation membership details at your fingertips 24 hours a day, 7 days a week. To access the site, go to www.axa.com.au and select Online Services.

What's on the site?

The AXA Client Online website allows you to:

- check your super account balance and membership details
- change your address and other personal details
- change investment portfolio options
- view past member statements
- download forms and brochures, and
- find out about other AXA products and services.

How do I register?

- Go to www.axa.com.au.
- Select 'Online Services'.
- Go to 'AXA Client Online' and select 'Login'.

From the AXA Client Online page, you can register by following these easy steps.

- 1 Select 'Register Now'.
- 2 Read the Terms and Conditions and select 'Accept'.
- 3 Select to register for 'Business Super'.
 - a) Enter your surname, employer name and date of birth.
 - b) Enter your plan number and full member number (check previous correspondence from us, such as your annual statement, for this information).
- 4 Create a unique User ID.
- 5 Create a password. This can be any combination of letters and numbers.
- 6 Create a unique question and answer for yourself as an additional security measure.
- 7 Select 'Submit'.

We will send confirmation of your registration and supply you with a unique activation code. You will need to use this code initially to access your membership details on the website.

If you do not receive your confirmation and activation code within five working days of registering, please contact us on 133 056.

What if I need help?

If you are having problems accessing the website or if you have any questions, our staff are available to help you from 8.00 am to 7.00 pm (EST) Monday to Friday.

Call us on 133 056 or fax us on 1800 502 201. We will be pleased to help.

[axa.com.au](http://www.axa.com.au)

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